

Press Release

For immediate release
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Over 200 Manulife Indonesia Volunteers Take Action During First-Ever Global Impact Week

The initiative supported health, sanitation, and community well-being efforts across several locations in Indonesia.

Jakarta — PT Asuransi Jiwa Manulife Indonesia participated in the company’s inaugural global Impact Week, a global volunteer initiative designed to strengthen well-being, build social connection, and unite teams through purpose-driven community action. In Indonesia, Impact Week was held from April 27 to May 8, 2026, involving over 200 volunteers, including colleagues and sales representatives from Manulife Indonesia and Manulife Syariah Indonesia.

Manulife offers its 37,000 colleagues an annual paid Volunteer Day benefit, and Impact Week provided a globally-aligned opportunity for colleagues to use that benefit and volunteer together. Impact Week reflects Manulife’s commitment to longevity, translating insights on connection and purpose into real-world impact while reinforcing the role volunteering plays in well-being and quality of life. Through this involvement, Manulife Indonesia aims to make a tangible and lasting impact on individuals and communities.

Impact Week aligns closely with the work of the Manulife Longevity Institute, global research, thought leadership, innovation, advocacy, and community investment platform that will help people thrive at every age.

“Longevity is not just about living longer, but about how we can live healthier, more connected and meaningful lives,” said Lauren Sulistiawati, President Director & CEO of Manulife Indonesia. “Through Impact Week, we encouraged Manulifers in Indonesia to volunteer and get directly involved in building community wellbeing, strengthening social connections and supporting community resilience. This initiative reflects our commitment to making sustainability and social responsibility integral to our business practices and our presence within the community.”

Longevity-Based Community Initiatives in Indonesia

During Impact Week, Manulife Indonesia organized a variety of volunteer activities focused on health, community economic empowerment, and the environment. This series of activities was designed to support the overall well-being of the community, ranging from health promotion and environmental conservation to health education and financial literacy. The initiative also strengthened collaboration and engagement among colleagues and agents, reinforcing a shared sense of purpose and connection across Manulife.

In particular, providing access to clean water and sanitation was one of the main focuses of Impact Week in Indonesia, given its crucial role as the foundation of public health and long-term quality of life. Manulife Indonesia inaugurated clean water and sanitation facilities and conducted a village cleanup in Kampung Ciangger, Ciangger Village, Cigudeg Subdistrict, Bogor Regency, on May 6, 2026.

“Access to clean water and proper sanitation is the cornerstone of public health. With the inauguration of this facility, we hope that the community can lead healthier daily lives while being protected from the risk of



environment-related diseases. This initiative reflects Manulife Indonesia's long-term commitment to creating a tangible and sustainable impact on the community," added Sulistiawati.

The inauguration of the facility in Kampung Ciangger also marks the continuation of Manulife Indonesia's initiative with [Dompot Dhuafa](#), which began in 2022, to expand access to clean water and adequate sanitation in areas with limited basic infrastructure. To date, Manulife Indonesia has contributed to providing clean water and sanitation facilities in six villages, benefiting a total of approximately 10,000 people, including about 4,500 residents in Kampung Ciangger and the surrounding areas.

Activities also included free health screenings and health seminars for approximately 100 residents, organized in collaboration with BSH Hospital. The health education focused on preventive approaches, the adoption of clean and healthy lifestyles, and the importance of regular health checkups as part of efforts to maintain long-term quality of life. As part of a comprehensive wellness approach, Manulife Syariah Indonesia also hosted financial literacy sessions to enhance the public's understanding of inclusive and sustainable financial management.

Manulife's Long-Term Commitment to the Community

Impact Week continues a long tradition of community involvement at Manulife. Since 1888, when the company donated its first ambulance to help improve community health, Manulife has continued to evolve how it contributes to stronger communities, recognizing that wellbeing includes not only physical health, but also the purpose and connection that come from showing up for others.

More information about Manulife's research and insights on longevity is available at: [Manulife.com/longevity](https://manulife.com/longevity).

About Manulife

Manulife Financial Corporation is a leading international financial services provider, headquartered in Toronto, Canada. Anchored in our ambition to be the number one choice for customers, we operate as Manulife across Canada and Asia, and primarily as John Hancock in the United States, providing financial advice, insurance and health solutions for individuals, groups and businesses. Through Manulife Wealth & Asset Management, we offer global investment solutions, financial advice, and retirement plan services to individuals, institutions, and retirement plan members worldwide. At the end of 2025, we had more than 37,000 employees, over 106,000 agents, and thousands of distribution partners, serving over 37 million customers with operations across 25 markets globally. We trade as 'MFC' on the Toronto, New York, and Philippine stock exchanges, and under '945' on the Hong Kong stock exchange.

Not all offerings are available in all jurisdictions. For additional information, please visit manulife.com.

About Manulife Longevity Institute

The Manulife Longevity Institute is a global research, thought leadership, innovation, advocacy, and community investment platform to drive action that can help people live longer, healthier, and more financially secure lives. Underpinned by a \$350 million signature commitment, its focus is on helping people extend their healthy years, promoting greater financial resilience for all.

As a global insurer, retirement plan provider, and asset manager, Manulife is uniquely placed to help lead this change. The Institute's work will support Manulife's Impact Agenda strategy by investing in organizations that are growing the longevity economy, convening research collaborations with leading academic institutions and think tanks, and producing thought leadership to advance awareness and action on the issues impacting populations as they age.

The Institute will be known as the John Hancock Longevity Institute in the United States. The actions of the Institute will be guided by a Steering Committee of members of Manulife's Executive and Global Leadership Teams and in partnership with a robust ecosystem of partners and experts who champion longevity across Canada, Asia, and the US.

For more information, please visit Manulife.com/Longevity.

About Manulife Indonesia



Established in 1985, PT Asuransi Jiwa Manulife Indonesia (Manulife Indonesia) is part of Manulife Financial Corporation Group, a Canadian financial services group that operates in Asia, Canada and the United States. Manulife Indonesia offers a wide range of financial services, including life insurance, accident and health insurance, investment and pension plans to individual customers and group clients in Indonesia. Through a network of almost 17,000 professional sales forces and employees spread across more than 70 sales offices, Manulife Indonesia serves around 2 million customers in Indonesia.

PT Asuransi Jiwa Manulife Indonesia is registered and supervised by the Otoritas Jasa Keuangan (OJK). To learn more about Manulife Indonesia, follow us on Facebook, Twitter, Instagram, YouTube, or visit www.manulife.co.id.

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