

Press Release

For Immediate Release

17 May 2023

Manulife Indonesia to Provide Life Insurance Coverage for Persons Living with HIV as Part of its Commitment to Building an Inclusive Society

JAKARTA - Manulife Indonesia today announced an important breakthrough in its commitment to protecting more Indonesians by offering life insurance coverage to people who have been diagnosed as Human Immunodeficiency Virus (HIV) positive.

In addition to protecting people with HIV, Manulife Indonesia will allow customers to appoint beneficiaries other than immediate family members, such as social foundations which improves the individual's rights to protection and security.

HIV infection is an increasing health challenge in Indonesia, where the Ministry of Health recorded more than 500,000 cases as of June 2022. Manulife Indonesia's commitment to offering life insurance for the HIV positive community aligns with the company's global [Impact Agenda](#), which aims to empower health and well-being and drive inclusive economic opportunity to support the journey towards a better life for all its stakeholders.

"Our decision to extend these benefits represents decisive action to protect people living with HIV," said Ryan Charland, President, Director & CEO of Manulife Indonesia. "At Manulife, we seek to make decisions easier and lives better for everyone. We are delighted to contribute to our commitment to shaping an inclusive society through this expansion."

"We understand that we can bring added value to the customers by achieving strong societal benefits. Therefore, we are taking this bold action both to promote inclusive economic opportunity and as an example of our leadership of Indonesia's life insurance industry," said Aman Kapoor, Chief Marketing Officer of Manulife Indonesia.

About Manulife

Manulife Financial Corporation is a leading international financial services provider, helping people make their decisions easier and lives better. With our global headquarter in Toronto, Canada, we provide financial advice and insurance, operating as Manulife across Canada, Asoa and Europe, and primarily as John Hancock in the United States. Through Manulife Investment Management, the global brand for our Global Wealth and Asset Management segment, we serve individuals, institutions, and retirement plan members worldwide. At the end of 2022, we had more than 40,000 employees, over 116,00 agents, and thousands of distribution partners, serving over 34 million customers. We trade ad 'MFC' on the Toronto, New York, and the Philippine stock exchanges and under '945' in Hong Kong.

Not all offerings are available in all jurisdictions. For additional information, please visit manulife.com.

About Manulife Indonesia

Established in 1985, PT Asuransi Jiwa Manulife Indonesia (Manulife Indonesia) is part of Manulife Financial Corporation Group, a Canadian financial services group that operates in Asia, Canada and the United States. Manulife Indonesia offers a wide range of financial services, including life insurance, accident and health insurance, investment and pension plans to individual customers and group clients in Indonesia. Through a network of almost 11,000 employees and professional sales forces spread across more than 30 sales offices, Manulife Indonesia serves around 2 million customers in Indonesia.

PT Asuransi Jiwa Manulife Indonesia is registered and supervised by the Otoritas Jasa Keuangan (OJK). To learn more about Manulife Indonesia, follow us on Facebook, Twitter, Instagram, YouTube, or visit www.manulife.co.id.

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