

Press Release

For immediate release
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Manulife Indonesia Marks Global Volunteer Day with Inclusive Financial Literacy Events Across Three Cities

Jakarta— With the spirit of caring and generosity, PT Asuransi Jiwa Manulife Indonesia (“Manulife Indonesia”) celebrated Global Volunteer Day and launched its Season of Giving campaign by organising visits to special needs schools in Jakarta, Surabaya, and Medan. Global Volunteer Day reflects Manulife’s value of “Share Your Humanity,” where Manulife encourages employees and partners to share their compassion and empathy with others. Over 300 participants—including students, teachers, parents, and Manulife Indonesia’s corporate and agent volunteers—joined the initiative, which aims to promote inclusive financial literacy among underserved communities across Indonesia.

This activity is part of Manulife Indonesia's Community Investment program, which consistently supports community empowerment through financial education. The activities took place at three special needs schools—SLBN 5 Tanah Abang (Jakarta), SLB A YPAB (Surabaya), and SLB Negeri Pembina Tingkat Provinsi (Medan)—and the students participated in interactive financial education sessions specially designed to meet the needs of people with disabilities. The sessions covered basic saving concepts, the benefits of saving, and simple entrepreneurship exercises which included the sale of students' creations. Parents also received financial education from the Manulife Financial Institution Pension Fund (DPLK) team to support better long-term financial planning for families.

In addition to literacy sessions, Manulife Indonesia donated equipment to support the development of vocational skills for students at the schools. This initiative is a collaboration between Manulife Indonesia and the Yayasan Kitaoneus Indonesia Inklusi, supported by the Manulife Care Foundation (YMP), Manulife Syariah Indonesia, and Manulife Financial Institution Pension Fund (DPLK) team.

These efforts align with the Financial Service Authority’s (OJK) National Financial Literacy Strategy 2021 – 2025¹, which prioritizes people with disabilities. Currently, 55.3% of individuals with disabilities in Indonesia lack adequate financial literacy², making it difficult for them to access formal financial services. Inclusive programs like Manulife Indonesia’s aim to help close this gap and encourage equal access to financial education for everyone.

“We believe that financial literacy is a fundamental right for everyone, including people with disabilities. Through this program, we not only equip students with a strong understanding of basic saving and money management concepts, but also engage teachers and parents to help sustain this education at home and in school. This effort aligns with Manulife's global Impact Agenda, which reflects our commitment to inclusive financial access, strengthening community financial resilience, and building a more just and equitable future for all,” said **Apriliani Siregar**,



Compliance Director & General Counsel of Manulife Indonesia, in her speech during the event. This initiative is also in line with Manulife's commitment to its Diversity, Equity, and Inclusion (DEI) principles, by making sure that equal access to financial literacy for vulnerable communities, including people with disabilities. We believe that diversity is power, and inclusion is the key to creating equal opportunities for all.

About Manulife

Manulife Financial Corporation is a leading international financial services provider, helping our customers make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across Canada, Asia, and Europe, and primarily as John Hancock in the United States, providing financial advice and insurance for individuals, groups and businesses. Through Manulife Wealth & Asset Management, we offer global investment, financial advice, and retirement plan services to individuals, institutions, and retirement plan members worldwide. At the end of 2024, we had more than 37,000 employees, over 109,000 agents, and thousands of distribution partners, serving over 36 million customers. We trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges, and under '945' in Hong Kong.

Not all offerings are available in all jurisdictions. For additional information, please visit [manulife.com](https://www.manulife.com)

About Manulife Indonesia

Established in 1985, PT Asuransi Jiwa Manulife Indonesia (Manulife Indonesia) is part of Manulife Financial Corporation, a Canadian financial services group operating in Asia, Canada, and the United States. Manulife Indonesia offers a range of financial services, including life insurance, accident and health insurance, as well as investment programs and pension funds for individual and corporate customers in Indonesia. Through a network of approximately 16,000 professional marketers and employees spread across more than 50 general agencies, Manulife Indonesia serves around 2 million customers throughout Indonesia.

PT Asuransi Jiwa Manulife Indonesia is licensed and supervised by the Financial Services Authority (OJK). For more information about Manulife Indonesia, follow us on Facebook, Twitter, Instagram, YouTube, or visit www.manulife.co.id.

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