

Press Release

For immediate release
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Manulife Indonesia Expands Access to Clean Water for More Than 3,000 Residents of Kampung Cigaok

Jakarta – In celebration of its 41 years of serving customers across Indonesia, PT Asuransi Jiwa Manulife Indonesia ("Manulife Indonesia") broadens its Adopt Village Program in Kampung Cigaok Tengah, Bogor, West Java. Launched in 2025, the initiative expands access to clean water for more than 3,000 residents while strengthening education on health, financial literacy, environmental awareness, and community empowerment.

The Adopt Village Program is Manulife Indonesia's long-term community investment initiative, aligned with the company's commitment to helping communities live longer, healthier, and more financially secure lives. Through an integrated, community-led approach, which includes providing access to clean water and sanitation, supporting health, environmental and financial literacy education, the program is designed to create sustainable impact by strengthening community health, resilience, and self-sufficiency.

Apriliani Siregar, Director Manulife Indonesia, said, "Improving the quality of life of communities requires a sustainable approach and active community participation. Through Manulife Indonesia's Adopt Village Program, we are not only expanding access to clean water and sanitation but also equipping communities with the knowledge and skills to maintain these facilities, adopt healthier practices, and sustain the program's benefits over the long-term. We hope this initiative will create a lasting impact while fostering greater self-sufficiency among the residents of Kampung Cigaok."

In addition to launching the expanded clean water facilities in Kampung Cigaok Tengah, 41 Manulife Indonesia volunteers participated in various activities to mark the company's 41st anniversary. These included environmental clean-up efforts, health and financial educational sessions, and activities and competitions for children, to commemorate Indonesia's Independence Day.

Although access to drinking water services in Indonesia has continued to improve, significant challenges remain in ensuring access to safely managed and sustainable drinking water. According to World Bank Open Data, citing World Health Organization (WHO) data, only around 30% of Indonesia's¹ population used safe drinking water services in 2024. UNICEF Indonesia also reported that only 30.45% of households had access to safe drinking water, while just 10.30% had access to safe sanitation².

These figures reinforce the need for sustained collaboration across sectors to improve access to clean water and sanitation, particularly in underserved communities. Access to safe water and sanitation is fundamental to preventing diseases, improving health outcomes, and enabling people to live healthier lives over the long term. Reflecting this approach, Manulife Indonesia collaborates with several stakeholders, including Dompot Dhuafa Social Enterprise, Mayapada Hospital Bogor, the Wargajaya Village government, community leaders, local communities, strategic partners, and residents of Kampung Cigaok.

Since its launch in December 2025, the Adopt Village initiative has expanded access to clean water and sanitation for residents of Kampung Cigaok. The community of Kampung Cigaok is now independently developing a pipeline distribution network to deliver clean water to households, reflecting growing ownership and self-sufficiency in ensuring the program's long-term sustainability.

"This development shows that the program's impact extends beyond the construction of facilities. When communities take ownership, actively contribute to development, and maintain the benefits, it is where community self-sufficiency begins to grow. We hope the Adopt Village approach will continue to deliver long-term benefits for the people of Kampung Cigaok," concluded Apriliani.

Held in Kampung Cigaok Tengah, Bogor, on 19 August 2026, the event was attended by Apriliani Siregar, Director Manulife Indonesia, Usti Nuraini Oktavianti, Chief Financial and Proposition Officer Manulife Syariah Indonesia, Ronny Tan, Chief Information Officer Manulife Indonesia, and Eveline Haumahu, Chief Marketing Officer PT Manulife Aset Manajemen Indonesia (MAMI).

This initiative aligns with the Manulife Longevity Institute, global research, thought leadership, innovation, advocacy, and community investment platform that aims to advance action on helping people live longer, healthier, more financially secure lives. For more information on the Longevity Institute, visit [Manulife.com/Longevity](https://www.manulife.com/Longevity).

About Manulife

Manulife Financial Corporation is a leading international financial services provider, headquartered in Toronto, Canada. Anchored in our ambition to be the number one choice for customers, we operate as Manulife across Canada and Asia, and primarily as John Hancock in the United States, providing financial advice, insurance and health solutions for individuals, groups and businesses. Through Manulife Wealth & Asset Management, we offer global investment solutions, financial advice, and retirement plan services to individuals, institutions, and retirement plan members worldwide. At the end of 2025, we had more than 37,000 employees, over 106,000 agents, and thousands of distribution partners, serving over 37 million customers with operations across 25 markets globally. We trade as 'MFC' on the Toronto, New York, and Philippine stock exchanges, and under '945' on the Hong Kong stock exchange.

Not all offerings are available in all jurisdictions. For additional information, please visit [manulife.com](https://www.manulife.com).

About Manulife Indonesia

Established in 1985, PT Asuransi Jiwa Manulife Indonesia (Manulife Indonesia) is part of Manulife Financial Corporation Group, a Canadian financial services group that operates in Asia, Canada and the United States. Manulife Indonesia offers a wide range of financial services, including life insurance, accident and health insurance, investment and pension plans to individual customers and group clients in Indonesia. Through a network of more than 16,000 professional sales forces and employees spread across more than 50 sales offices, Manulife Indonesia serves around 2 million customers in Indonesia.

PT Asuransi Jiwa Manulife Indonesia is licensed and supervised by the Otoritas Jasa Keuangan (OJK). To learn more about Manulife Indonesia, follow us on Facebook, Twitter, Instagram, YouTube, or visit www.manulife.co.id.

About Manulife Longevity Institute

The Manulife Longevity Institute is a global research, thought leadership, innovation, advocacy, and community investment platform to drive action that can help people live longer, healthier, and more financially secure lives. Underpinned by a \$350 million signature commitment, its focus is on helping people extend their healthy years, promoting greater financial resilience for all. As a global insurer, retirement plan provider, and asset manager, Manulife is uniquely placed to help lead this change. The Institute's work will support Manulife's Impact Agenda strategy by investing in organizations that are growing the longevity economy, convening research collaborations with leading academic institutions and think tanks, and producing thought leadership to advance awareness and action on the issues impacting populations as they age. The Institute will be known as the John Hancock Longevity Institute in the United States. The actions of the Institute will be guided by a Steering Committee of members of Manulife's Executive and Global Leadership Teams and in partnership with a robust ecosystem of partners and experts who champion longevity across Canada, Asia, and the US.

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